



Important Notice

Customer Notice on Migration of Account Relationship

Dear Customer(s),

In order to cater for the change of customer needs in adapting to the digital world, HSBC Bank (China) Company Limited is planning to optimize part of our physical network. Through a balance of the digital platforms with our physical network, customers can enjoy improved customer experience.

HSBC Bank (China) Company Limited Shanghai Xujiahui Sub-branch ("Shanghai Xujiahui Sub-branch") is planned to temporarily close from 12Jul2024. Upon regulator's approval, Shanghai Xujiahui Sub-branch will cease to operate and its location would not be our bank's outlet. With the completion of regulator reporting, the existing account relationship customers maintained with Shanghai Xujiahui Sub-branch will migrate to HSBC Bank (China) Company Limited Shanghai Hong Kong Plaza Sub-branch ("Shanghai Hong Kong Plaza Sub-branch") during July 2024. **Upon migration, account name and number of accounts opened with Shanghai Xujiahui Sub-branch will remain unchanged while the sub-branch name will be automatically updated to Shanghai Hong Kong Plaza Sub-branch.**

After closure, existing customers of Shanghai Xujiahui Sub-branch can enjoy the same banking services at HSBC Bank (China) Company Limited Shanghai Branch or Shanghai Hong Kong Plaza Sub-branch (please find the addresses and opening hours below). The relevant relationship managers with contact numbers remain unchanged.

HSBC Bank (China) Company Limited Shanghai Branch

Address: LG1, HSBC Building, Shanghai IFC, 8 Century Avenue, Pudong New District, Shanghai
Business Hours: 9:00-17:00, Monday to Friday (except for National and Public Holidays)

HSBC Bank (China) Company Limited Shanghai Hong Kong Plaza Hotel Sub-branch

Address: SL214, Hong Kong Plaza (South Tower), 283 Central Huaihai Road, Shanghai
Business Hours: 9:00-17:00, Monday to Friday (except for National and Public Holidays)

We are delighted to be at your service with Online Banking, WeChat Service as well. If you have any questions to the above, please contact your relationship manager. Thank you for your continuous support to HSBC.

Yours sincerely

HSBC Bank (China) Company Limited Shanghai Branch

Date: 12MAY 2024